

# BisonHub: Students Fall 2024 Registration Support



## Using BisonHub

### Step 01

#### **Start here! Access BisonHub 101 in Canvas**

The training courses in **Canvas** provide **on-demand training and resources** to navigate BisonHub independently. Learn how to review your profile and use the Academic Hub to complete your Fall 2024 registration.

### Step 02

#### **What do I need to do to Register for Fall 2024?**

##### **In BisonHub:**

- Identify your Registration Appointment
- View any registration holds
- Find course sections to view the course schedule for Fall 2024
- Create saved schedule
- Submit fall course registration when registration appointment time arrives

##### **In Bison Web:**

- Manage your registration holds
- Review your complete academic history
- Request a change of major/ minor/ concentration
- Review and update your personal information as needed

## Office Support Staff

### **Support for Students: In Person or via email**

- **Admissions:**
  - **Undergraduate** — 1<sup>st</sup> floor Administration Building. [admission@howard.edu](mailto:admission@howard.edu)
  - **Graduate & Professional**— 4th Street NW & College Street NW. [hugsadmission@howard.edu](mailto:hugsadmission@howard.edu)
- **Advising** — contact your assigned Advisor
- **Bursar** — 2<sup>nd</sup> floor Administration Building. [bursarhelp@howard.edu](mailto:bursarhelp@howard.edu)
- **Financial Aid**— 2<sup>nd</sup> floor Administration Building. [finaid@howard.edu](mailto:finaid@howard.edu)
- **Registrar** — 1<sup>st</sup> floor Administration Building. [registrar@howard.edu](mailto:registrar@howard.edu)

## Have Technical Issues?

### **Password Reset:**

<https://passwordreset.microsoftonline.com/>  
<https://technology.howard.edu/self-service-password-reset>

### **Missing AccessHU tile or SSO issues**

**contact:** [wdsecurity@howard.edu](mailto:wdsecurity@howard.edu)

### Step 03

#### **Contact Your Academic Advisor**

If after your review of the training resources available in Canvas you need additional assistance to complete your registration, please contact your academic advisor.

### Step 04

#### **Contact the Office Support Staff**

If your academic advisor is unable to provide assistance and you need additional assistance to complete your registration, you may contact the specific office to which your question pertains

### Step 05

#### **Enrollment Management Call Center**

The Call Center is available to provide guidance in the event students are unable to receive support from the other resources listed. Please review the resources in Canvas, contact your academic advisor, and utilize the Office Support Staff prior to calling the Call Center.

*Please allow sufficient time for the other support resources to respond prior to calling the Call Center.*