

# BisonHub Student Support: Spring 2025 Registration



## Using BisonHub

### Step 01

#### What do I need to do to Register for Spring 2025?

**Note: BisonHub 101** training courses in **Canvas** provide **on-demand training and resources** to navigate BisonHub independently. Learn how to review your profile and use the Academic Hub to complete your Spring 2025 registration.

In your BisonHub Academics Hub:

1. **Review your Registration Appointment** from the Overview page
2. **View any registration holds**
3. **Access Find Course Sections** to view the course schedule for Spring 2025
  - Videos: [Find Course Sections](#) [View Course Section Details](#)
  - Job Aid: [View Course Section Details](#)
4. **Create your saved schedule**
  - Video: [Create a Saved Schedule](#) Job Aid: [Create a Saved Schedule](#)
5. **Submit Spring 2025 course registration following your registration appointment time**

Utilize the **[BisonHub - Student Reference Guide](#)** as a resource for accessing job aids and videos to assist you with navigating BisonHub.

#### Links to common resources for registration:

[Register from Find Course Sections Video](#)  
[Register from a Saved Schedule Video](#)

#### Troubleshooting your registration:

[Troubleshoot Registration Quick Reference Guide](#)  
[Troubleshoot Registration Video](#)

## Office Support Staff

### Support for Students: In Person or via email

- **Admissions:**
  - **Undergraduate** —1<sup>st</sup> floor Administration Building. [admission@howard.edu](mailto:admission@howard.edu)
  - **Graduate & Professional**—4th Street NW & College Street NW. [hugsadmission@howard.edu](mailto:hugsadmission@howard.edu)
- **Advising** — contact your assigned Advisor
- **Bursar** — 2<sup>nd</sup> floor Administration Building. [bursarhelp@howard.edu](mailto:bursarhelp@howard.edu)
- **Financial Aid**— 2<sup>nd</sup> floor Administration Building. [finaid@howard.edu](mailto:finaid@howard.edu)
- **Registrar** — 1<sup>st</sup> floor Administration Building. [registrar@howard.edu](mailto:registrar@howard.edu)

### Step 02

#### Contact Your Academic Advisor

If after your review of the training resources available in Canvas you need additional assistance to complete your registration, please contact your academic advisor.

### Step 03

#### Contact the Office Support Staff

If your academic advisor is unable to assist, your advisor can direct you to the specific office to answer your question.

## Have Technical Issues?

### Password Reset:

<https://passwordreset.microsoftonline.com/>  
<https://technology.howard.edu/self-service-password-reset>

### Missing AccessHU tile or SSO issues contact:

[wdsecurity@howard.edu](mailto:wdsecurity@howard.edu)